



Property Management

Training Provider: Urban Alliance

Program Address: 1500 Union Avenue, Suite 2100 Baltimore, MD 21211 (Urban Alliance)

Note: Internships will take place at companies throughout Baltimore

Program Description:

The Property Management Pathway will enable recent high school graduates from Baltimore City Public Schools (BCPS) to develop the foundational skills and work experiences needed for a career in residential property management. The program is made up of the following components:

- Soft skills and certification-based training that equips participants to succeed in entry-level roles in property management;
- Case management from a dedicated Program Coordinator;
- Four-month paid internship in maintenance role with property management company in Baltimore; and
- Post-program follow-up services to support continued professional advancement.

Potential Job Title:
Maintenance Technician

Average Starting Wage:
\$19.64/hour

Participants will work up to 480 hours, complete more than 100 hours of training in professional and technical skills and earn up to \$7,000 in wages while in the program.

Credential or Certification Earned:

Certified Apartment Maintenance Technician

What do Property Managers do?

Certified Apartment Maintenance Technicians handle the following job duties in the Property Management field:

- Processing work orders (for repairs and other issues) efficiently and to residents' satisfaction (these repairs may be related to electrical issues, plumbing, HVAC, mechanical, appliance, construction, painting, and lock and key services)
- Customer service
- Following company policy and procedures
- Minimizing personal and property damage
- Maintenance safety
- Fair housing regulatory compliance, as well as environmental responsibility and regulatory compliance
- Documenting and reporting maintenance activities in compliance with company policy and regulations
- Curb appeal, property inspection, and daily maintenance
- Maintaining recreational facilities and common areas
- Implementing a preventive maintenance schedule
- Product repair and replacement decisions



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To be admitted to this program, you must:

Urban Alliance will work with Baltimore City Public Schools and G2C to identify applicants interested in the Property Management Pathway. Interested applicants will complete an Urban Alliance application and take a math and reading test. Once an application has been received, the Program Coordinator will invite youth to participate in a two-week long pre-work training, which is designed to teach them the pre-employability skills needed to succeed in the workplace.

Important Dates:

There are multiple cohorts held throughout the year. Please contact G2C staff for the most up-to-date cohort dates, and to determine whether the start dates fit in with your scheduling needs.

Main Program Contact:

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